

Harmony Health Plan of Missouri

Affirmative Statement About Incentives

Utilization Management staff is responsible for verifying that medical services that are requested for authorization by participating physicians meet the medical necessity criteria. Harmony affirms that:

1. Utilization Management decisions making is based on appropriateness of care and services and existence of coverage.
2. WellCare / Harmony Health Plan of Missouri does not specifically reward practitioners or other individuals for issuing denials of coverage or care
3. Financial incentives for Utilization Management decision makers do not encourage decisions that result in under utilization.